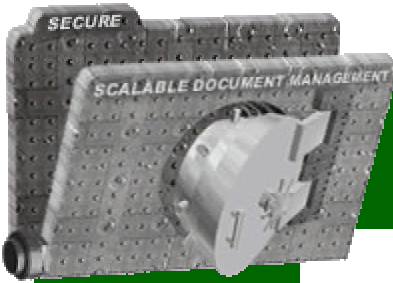# Millennium 10

The Revolutionary Integrated Document Management System That Puts Your Entire Business At Your Fingertips.

WELCOME WAGON
AND GETTING TO KNOW YOU...
OCR-Optical Character Recognition

Secure Scalable Document Management

Success Story

THE COMPANY

Welcome Wagon was founded in 1928 and inspired by the century old Conestoga wagons that would meet westward travelers with fresh food and water. In 1998 Welcome Wagon consolidated with Getting To Know You, the largest new homeowner welcoming program in North America to form GETKO Group. Together, they have welcomed more than 70 million homeowners to their new homes since 1928. Over 50,000 businesses and professionals are enrolled in their Sponsorship Program. A Sponsor's business information is included in each welcoming package that is sent to all new homeowners.
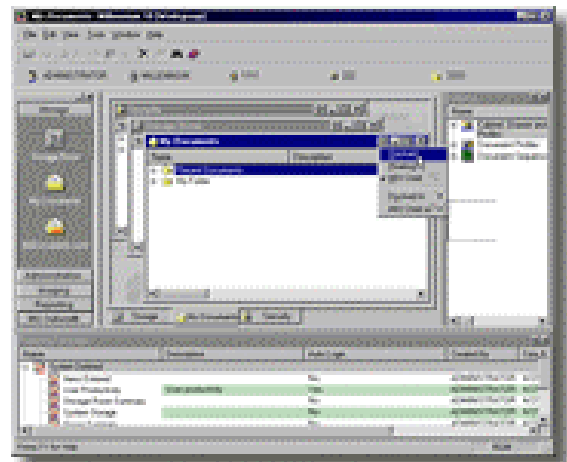
THE CHALLENGE

Several of the Sponsors wanted Customer Service Satisfaction Surveys included in each welcoming package which would, when filled out and returned, supply them with invaluable statistics on their target markets. These forms were the "fill-in the circle" type. Welcome Wagon needed to find an electronic method of extracting that information quickly and efficiently, importing it into pre-set categories in their AS400 system, and compiling reports based upon that data for their Sponsors.

THE SOLUTION

• Both new homeowners and vendors can return their completed surveys to Welcome Wagon.

• Welcome Wagon scans in each survey, and the document is then OCR'd.

• The responses are extracted and automatically updated to their AS400, saving space, handling, time, etc.

Advanced Server Based OCR Features – *supports simultaneous full page and zone OCR processing with automatic index assignment and allows viewing of text that is recognized during the OCR process.*

THE BOTTOM LINE

According to Will Philipps, Director of MIS at Welcome Wagon, "Prior to our business relationship with MyDocuments, we were working with a systems integrator for over 1 year, who was designing a document management system estimated at a cost of $1M. By choosing **Millennium** products, we have realized an 85% savings, and we are able to integrate the network with the AS400, thus saving valuable keying time. We would recommend the **Millennium** line to any company wanting to implement a complete document management solution at tremendous savings."