



SOFTWARE DEVELOPMENT
SYSTEMS DESIGN & IMPLEMENTATION
BUSINESS CONSULTING

A History of nGeneYes Success Stories

For additional information, visit www.nGeneYes.com.

Curing repair tracking and diagnostic woes for a medical imaging group.

An end to downtime and constant technology problems for a financial planning company.

Bringing new levels of quality control to a technology leader.

The right prescription for reducing a medical school's shipping costs.

Sewing up a 20% gain in efficiency for an international textiles division.

Bringing a unique networking solution to the table for a themed restaurant chain.

An nGeneYes Success Story

Curing repair tracking and diagnostic woes for a medical imaging group.

The Client: The Diagnostic Imaging Group of one of the top 10 largest industrial corporations in the U.S.

The Problem: This group manufactures and repairs sophisticated radiology imaging equipment for use in hospitals and clinics. Regulations require that a detailed log of repairs be maintained for each piece of equipment. This required an enormous volume of paper-based records. A further challenge was that each piece of equipment was repaired independently of each other. Often, repair technicians

The nGeneYes Solution: We designed and implemented a complete solution to monitor and track repairs. The application which uses bar codes as "license plates" to monitor each individual product. In addition, we developed software that enabled the repair technicians to enter repair data directly into the system, eliminating the need for paper-based records and more accurately.

An nGeneYes Success Story

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Bringing a unique networking solution to the table for a themed restaurant chain.

The Client: A unique themed restaurant chain with locations in Manhattan, Orlando, Florida, and Las Vegas – and planned locations around the world.

The Problem: The client was seeking to network its locations so that corporate management could keep close tabs on monetary transactions on a global basis.

The nGeneYes Solution: We developed a custom business management system (CBMS) that integrates with the point-of-sale systems at each restaurant and provides a global view of the entire chain.

An nGeneYes Success Story

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An end to downtime and constant technology problems for a financial planning company.

The Client: A financial planning company headquartered in Woodbury, New York.

The Problem: The client was experiencing constant problems with its IT infrastructure, which supports 200 computers in its 20,000-square-foot facility. The server failed repeatedly, causing frequent downtime and "tremendous frustration," according to President Michael Flanagan. The company's fat gateway, in place for two years, had never operated correctly. Ongoing IT maintenance costs to brand-aid the failing systems were high.

The nGeneYes Solution: When nGeneYes was brought in, we were able to diagnose the problem with the tax gateway (the software had never been configured correctly) in just 20 minutes. To stabilize the client's systems, we recommended that their single server be replaced with four smaller servers. This greatly reduced the downtime, improved maintenance – because one server could be worked on without disabling the entire system – and reduced the costs for upgrades. Over three years, with a stabilized network environment, the client experienced a 55% savings in IT expenditures. nGeneYes "did a great job for us," Mr. Flanagan said. "They have a real knack for solving problems. We weren't getting that level of attention from previous consultants."

An nGeneYes Success Story

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Sewing up a 20% gain in efficiency for an international textiles division.

The Client: The client was generating approximately 20,000 documents, including numerous large paper reports, every month. Pre-coded information such as purchases, sales and commissions were entered into ledger books and manually calculated. Secondary documents such as invoices, bills and purchase orders were stored manually in boxes. When these documents were needed, it could take up to three days to locate them.

The nGeneYes Solution: To increase the efficiency in handling this enormous volume of data, we developed and implemented a customized order tracking system incorporating state-of-the-art imaging and document management technology. Our application enables employees to scan peripheral files, faxes – even fabric samples – and attach these to their related contract information files. This has resulted in a 20% gain in efficiency in handling this enormous volume of data.

An nGeneYes Success Story

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Bringing new levels of quality control to a technology leader.

The Client: The company behind barcode and scanner systems used in supermarkets and other check-out lines around the world.

The Problem: To test products for quality defects, the company had been using dedicated equipment which had to be custom-designed for each task. The function of each piece of test equipment designed was minimal, as was the amount of information it could collect.

The nGeneYes Solution: We designed and implemented a multi-function, multi-tasking Automated Interface Testing System (AITS) that is able to examine numerous products at once for possible defects. The new system can conduct 10 separate tests at one time, with greater accuracy than the previous equipment. In addition, the system can test the decoding accuracy of scanners without moving the products, which greatly reduces labor costs. For the client, AITS has resulted in major cost reductions and better testing results – enabling the company to be faster to market with products that have little or no flaws.

An nGeneYes Success Story

An nGeneYes Success Story

The right prescription for reducing a medical school's shipping costs.

The Client: An international medical and veterinary school with locations in multiple countries.

The Problem: The school had been spending hundreds of thousands of dollars each year to process student applications. Application documents came in to its headquarters location in New Jersey and had to be shipped back to New Jersey to be filed. All materials had to be shipped to Florida to be processed. When students brought additional test materials to their interviews, their applications needed to be updated and the whole process had to happen again. Added up, it typically took five days for each applicant's paperwork to reach all necessary locations.

The nGeneYes Solution: We developed and implemented a document management system that entirely eliminated costly and time-consuming shipping between locations. Now, student application documents are scanned on a copy machine, along with a printed cover page. These scanned documents are posted to a secure Internet site, where they are available to all locations in 30 seconds. This saved the client \$200,000 to \$250,000 in annual shipping costs. It also enabled the school to schedule more student interviews, which has increased enrollment and revenue to the extent that it is expanding both of its campuses.