



SOFTWARE DEVELOPMENT
SYSTEMS DESIGN & IMPLEMENTATION
BUSINESS CONSULTING

An nGeneYes Success Story

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Sewing up a 20% gain in efficiency for an international textiles division.

The Client: The textile division of a giant international trading company headquartered in Japan.

The Problem: The client was generating approximately 20,000 documents, including numerous large paper reports, every month. Pre-contract information such as purchases, sales and commissions were entered into ledger books and manually calculated. Secondary documents such as memos, faxes and purchase orders were stored manually in boxes. When these documents were needed, it could take up to three days to locate them.

The nGeneYes Solution:

To increase the efficiency in handling this enormous volume of data, we developed and implemented a customized order-tracking system incorporating state-of-the-art imaging and document management technology. Our application enabled employees to scan peripheral files, faxes – even fabric samples – and attach these to their related contract information files.

We also helped to create an integrated network environment to link the previously non-automated order tracking operations with accounting systems. According to a company manager, our solution increased the division's efficiency by 20 percent on a daily basis.